

EMA webinar for industry on OMS and RMS

EMA is organising an webinar for industry on its [Organisations Management Service \(OMS\)](#) and [Referentials Management Service \(RMS\)](#) activities, on 03/02/2021 and 04/02/2021. While it is a general webinar, it will provide relevant information to sponsor *organisations* that will be using CTIS in future.

Day	Agenda	Presenter
February 3rd 14:00-16:00	Introduction to OMS services and activities: introduction to OMS, change request process, customer service (Service Desk) and data quality management	Débora Braga OMS Business Lead
February 4th 14:00-16:00	Introduction to RMS services and activities: introduction to RMS and change request process	Jaume Gonzalez RMS Business Lead

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